

LEE KONG CHIAN  
SCHOOL OF  
MEDICINE



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# **Bringing Patient Voices into Clinical Research : Challenges and Opportunities**

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(OPEN)



**BREAST CANCER  
SURVIVOR**

**PATIENT ADVOCATE**

- Breast Cancer Survivor
- Caregiver to elderly parents and parents-in-law with multiple medical condition
- Patient Mentor with SingHealth Patient Advocacy Network (Founding Co-Chair)
- Member, ACE Consumer Panel, MOH
- Member (lay-representative), TRUST Data Access Committee, MOH
- Board Member, Alliance of Patient Organizations Singapore
- Member, Global Patient and Family Advisory Board, The Beryl Institute, USA.



# Staff's view      Patient's view



**Why the  
patient and  
family's  
perspective is  
important**

# Why patient involvement?



**Makes research more relevant** & identifying outcomes that matter to patients/public



**Broaden the pool of ideas** to improve research



**Help to spot blindspots** in the research design and process.



Ensures the research & research materials are **patient friendly**  
- defines what is likely to be acceptable to patient participants



**Improves recruitment** because the research is made more patient-friendly, with their needs and concerns addressed.



**Improves communication** of findings to participants and the world.

**Ensures patients' needs, expectations and preferences are met!**



# What is the difference...

## Patients as Research Participants

- Provider of data for research



## Patients as Research Partners

- Help to shape research design, directions and implementation on what matters to patients



Discussion with patient partners at the  
TARIPH Centre, LKCMedicine

# How patients can contribute to clinical trials

1. Patients can provide **insights into the disease burden**, the patient pathway, patient needs and preferences for clinical trials/research methodology.
2. Patients can provide **generic insights** such as assessing if the clinical visit schedule is too heavy and whether there should be transportation issues.
3. Patients can provide input on **study design**, including inclusion/exclusion criteria and endpoints; are familiar with the design of a clinical trial protocol and can co-create patient interview guides and plain-language summaries for clinical trial participants.
4. Patients have vocational backgrounds relevant to medicines development.

**Challenges :  
Why patients  
hesitate to  
participate in  
research?**





# What patients are telling us

## Patient Voices in Respiratory Medicine Study

- N=460
- Survey conducted in English, Chinese, Malay Tamil



## Reasons for wishing to participate

- To help others
- Learn more about my condition
- Trust in my doctor



## Interest in participating in clinical research

- 77% had not participated in clinical research.
- But 41% said they wish to participate.



## Reasons for not participating

- Inconvenience
- Uninterested

# Challenges : What is stopping researchers?

Having another party on board makes things complicated.

I do not need patient contact for laboratory research

For clinicians – “I work with patients all the time. I understand what they need.”

- Patients are usually ill. So they may not be able to contribute and will be frequently absent.

For researchers – I am a patient and caregiver too. That should be enough.

Not enough time and resources

My research is too complex for lay people

Not sure how to do it

The right attitude can transform a barrier into a blessing, an obstacle into an opportunity or a stumbling block into a stepping stone.



# What needs to be done to bring patient voices into clinical research?



Increase patient and public awareness and receptivity towards clinical research



Capacity Building



Capability Development



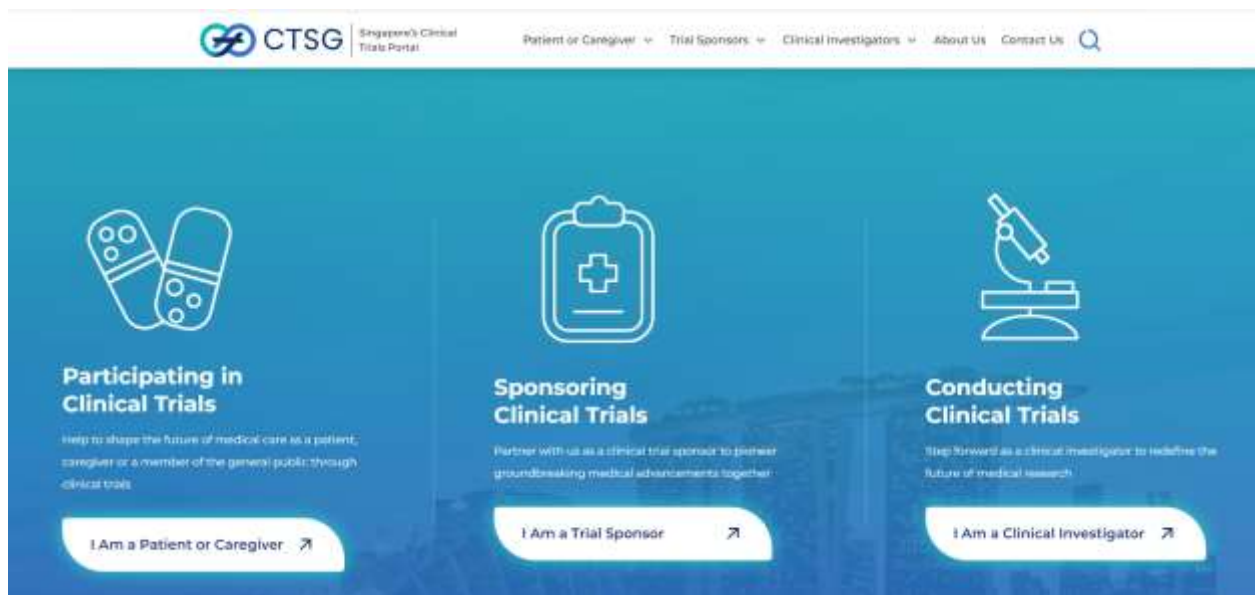
Resources and processes to embed patient engagement into the organisation

# **#1 Increase patient and public awareness and receptivity towards clinical research**



# #1 Increase patient and public awareness and receptivity towards clinical research

- Making clinical research more accessible
- Public outreach on value of patient participation in research
- Engagement with patient advocates and patient organisations



<https://clinicaltrials.sg/>



# #2 Capacity Building : Growing Patient Engagement in Singapore



## Patient Engagement in

- Medical Research
- Healthcare improvement
- Patient safety
- Health technology assessment (HTA)
- Drug development and regulation
- Patient education

> 100 Patient Organisations



# LKCMedicine Office of Patient Engagement (OPEN)



## OPEN Voices

LKCMedicine Patient Panel  
( >30 pioneer patient  
partners) to launch on 19  
Nov 2024

## Patient Engagement in Education

Partner with  
educators for  
NTU MBBS

## Patient Engagement in Research

Partner with PIs in  
research projects

## Partnerships

Build partnerships with  
patient organisations,

## Capability Building

Capability building for  
patients, researchers  
and clinicians in  
Singapore and Asia

## Research projects with patient-public involvement

Respiratory  
medicine – TARIPH  
Lung Patient  
Network

Family Medicine

Trust of AI in  
Medicine

Dementia

OFFICE OF  
**PATIENT**  
ENGAGEMENT

**Enabler and Advocate for patient and public voices for medical research and education**

# #3 Capability Development



Patients , Family Caregivers, Researchers, Healthcare Professionals



# Capability Development– Patient Partners

**Developing skills to communicate the patient perspective :**

Example :

- Storytelling
- Patient advocacy and leadership skills.
- Understand the essentials of medical research and healthcare system.

## Patients as Research Partners (PREP) Workshop



Role and Responsibilities of a Patient Partner



Understanding medical research and the research cycle



Communicating the Patient's Perspective



- LKCMedicine's **Patient as Research Partners (PREP) Workshop**
- SPAN's **Patient Advocates Communication Training (PACT)**
- ACE's **HTA Training Workshops & bite-sized learning modules**
- SAPI's **Empowering Patient Organisations: Navigating Healthcare Ecosystem, Economics, and Engagement**

**Fostering the growth of the patient advocacy eco-system** – growing patient support groups & patient organisations

# Capability Development – Researchers & Healthcare Professionals

**Training and education for those who engage patients in medical research and healthcare improvement.**

E.g. Patient engagement best practices and tools, how to involve patients in research, patient-friendly communication skills (written & verbal)

Patient and Public Involvement and Engagement (PPIE) 101 Workshop



# Other resources for researchers





# #4 : Resources & Processes

## Buy-in

Leadership support and buy-in.  
Identifying champions in the organization to drive patient engagement

## Invest

Build infrastructure, mechanisms and budget (\$\$\$)

## Embed

Embed patient involvement into processes for sustainable patient engagement systems

# Growing the patients' voice



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**Thank you**